



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	
)	
Steven E. TIVEY et al.)	
)	
Appln. No.: 10/602,593)	Art Unit: 3629
)	
Filed: June 25, 2003)	Examiner: To Be Assigned
)	

For: SYSTEMS AND METHODS FOR PROCESSING SALES LEADS BASED ON
DISPOSITION

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, Applicants respectfully
request consideration of the references listed on the attached Form PTO/SB/08A.

Copies of the references listed are also enclosed.

This Information Disclosure Statement (IDS) is not to be construed as a
representation that a search has, or has not, been conducted or that no better art exists.
The filing of this IDS is not to be construed as admission that the information cited in the
IDS is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

Accordingly, Applicants respectfully request that the Examiner consider the
documents cited on the Form PTO/SB/08A and that the Examiner indicate that the
documents have been considered in this application by returning a copy of the Form
PTO/SB/08A with the Examiner's initials in the left column per MPEP 609.

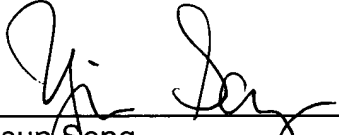
This Information Disclosure Statement is filed prior to issuance of the first Office Action. Accordingly, no fees are due. If any fees are incurred upon the filing of this Information Disclosure Statement, including any petition fees, please charge the undersigned's Deposit Account No. 50-0206.

Respectfully submitted,

HUNTON & WILLIAMS LLP

Date: March 29, 2004

By: _____


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Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Application Number	10/602,593
Filing Date	June 25, 2003
First Named Inventor	Steven E. TIVEY et al.
Art Unit	3629
Examiner Name	Unassigned

Sheet	1	of	1	Attorney Docket Number	52493.000312
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U.S. PATENT DOCUMENTS

*Examiner Initials	Cite No.	DOCUMENT NUMBER Number - Kind Code (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
	1.	US- 5195170	03-16-1993	Eberhardt	
	2.	US- 5615121	03-25-1997	Babayev et al.	
	3.	US- 5737728	04-07-1998	Sisley et al.	
	4.	US- 5943652	08-24-1999	Sisley et al.	
	5.	US- 5963911	10-05-1999	Walker et al.	
	6.	US- 6134530	10-17-2000	Bunting et al.	
	7.	US- 6324568	11-27-2001	Diec	
	8.	US- 6356880	03-12-2002	Goossens et al.	
	9.	US- 20030005299	01-02-2003	Xia et al.	

FOREIGN PATENT DOCUMENTS

*Examiner Initial	Cite No.	FOREIGN PATENT DOCUMENT		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	TRANSLATION	
		Country Code:	Number - Kind Code (if known)				YES	NO
							<input type="checkbox"/>	<input type="checkbox"/>

NON-PATENT LITERATURE DOCUMENTS

*Examiner Initials	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	TRANSLATION	
			YES	NO
	10.	AKIBIA, CRM: Case Studies, Consulting: Clients, < http://www.polaris1.com/ecrm/casestudies/citibank/default.asp >, printed 3/26/02, 2 pages		
	11.	SIEBELFANS.COM, What is Siebel?, < http://www.siebelfans.com/More_on_siebel.htm >, printed 3/26/02, 3 pages		

EXAMINER SIGNATURE

DATE CONSIDERED

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.